

# Christian Renslow

Plant City, FL | (813) 763-3105 | christian.renslow@gmail.com

## SUMMARY

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Customer-focused professional with 5+ years of high-volume service experience and strong product knowledge of Tesla vehicles, charging, and ownership. Skilled at explaining features clearly, matching customers to the right vehicle, and working well on a fast-paced lot. Recent experience in sales, vehicle media, and dealership web/automation tools at an independent Tesla-focused dealer. Seeking a sales or customer-facing role with Tesla.

## TESLA PRODUCT KNOWLEDGE

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Familiar with Model 3, Model Y, and Cybertruck lineup, including range, seating, cargo, performance, and Standard vs Premium differences. Comfortable explaining charging options, Supercharger routing, Autopilot vs Full Self-Driving Supervised, warranty coverage, battery health, and Tesla ownership maintenance. Can help used Tesla buyers understand what they are getting and what questions to ask.

## PROFESSIONAL EXPERIENCE

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### Sales Associate & Media Director

September 2026 – October 2026

*Lux Automotive | Lakeland, FL*

- Directed AI tools to build the dealership's customer-facing website and an internal employee app
- Created an out-the-door price quoting tool and automated inventory monitoring for the sales team
- Produced vehicle photo and video content for the dealership's YouTube and TikTok channels and managed Facebook Marketplace listings
- Assisted customers on the lot with Tesla and truck questions at a dealer with Lakeland's largest Tesla selection

### Delivery Driver

August 2026 – September 2026

*DoorDash | Plant City, FL*

- Completed on-demand deliveries independently while managing routes and time efficiently
- Maintained professional, friendly communication with customers and restaurants

### Delivery Driver

February 2024 – August 2026

*Domino's Pizza | Longwood, FL*

- Built customer relationships while delivering high-volume orders and maintaining strong satisfaction
- Communicated clearly, solved problems on the spot, and handled requests with professionalism
- Worked efficiently under time pressure while staying focused on a positive customer experience
- Reference available: Nancy, General Manager – (407) 431-2360

### Customer Service Representative

October 2023 – December 2023

*InTouchCX (Sephora Division) | Casselberry, FL*

- Helped customers find the right products by listening to their needs and explaining options clearly
- Quickly learned product details and guided customers through decisions, promotions, and upsells
- Resolved concerns and practiced consultative selling to improve the customer experience

**Delivery Driver**

September 2021 – September 2023

*Pizza Hut | Winter Haven, FL*

- Delivered consistent, friendly customer service for nearly three years in a high-volume setting
- Handled customer questions and concerns promptly while maintaining quality and accuracy
- Supported team success through reliable performance and clear communication

**Cashier / Busser**

2017 – 2019

*Maryland Fried Chicken | Plant City, FL*

- Started through Plant City High School's Out of School Work Program, which allowed early release for additional work hours
- Provided front-of-house customer service, accurate cash handling, and maintained high cleanliness standards

**SKILLS**

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Customer Service • Tesla Vehicles • Electric Vehicles • Product Knowledge • Consultative Selling • Building Rapport • Clear Communication • Problem Solving • Valid Driver's License • Cash Handling • Time Management • Reliability • AI-Assisted Web & App Development • Process Automation • Vehicle Photography & Video • Facebook Marketplace Listings • Social Media Content (YouTube, TikTok)

**EDUCATION**

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**Film Production Coursework**

2017 – 2021

*Southeastern University, Lakeland, FL*

Relevant Coursework: Screenwriting, Video Editing, Producing, Directing, Financial Stewardship

Film Practicum Project: *Ripcord*

**High School Diploma**

2017

*Plant City High School, Plant City, FL*

Out of School Work Program participant

**CERTIFICATIONS**

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Adobe Premiere Pro CS6

2016

Microsoft Word, Excel, and PowerPoint

2015

Valid Driver's License

May 2016 – May 2030